

Success stories

Video Conferencing



HEC

Deployed Video Conferencing units by Tandberg to 70 Universities through HEC



Habib Bank Limited

Deployed video conferencing to 18 sites of HBL, 8 local sites (Multan, Peshawar, Islamabad, Lahore and 4 sites in Karachi), 7 International sites (Dubai, United Kingdom, Singapore, Brussels/Hong Kong, Bangladesh and New York).



Sindh IT

Project of video conferencing for 28 sites (CM House, All Sindh DCO Offices, Governor House, Sindh Secretariat Office, Karachi Nazim Office & IT Department of Government of Sindh)



Pakistan Air Force

Deployed 13 video conferencing equipments, Held training for their staff for video conferencing.



Pakistan Petroleum Limited

Deployed video conferencing equipments to their 2 sites (Karachi and Islamabad)



Bank Al-Habib

Deployed video conferencing by Tandberg to 10 sites of Bank Al-Habib out of which 8 are local sites (Karachi, Islamabad, Lahore, Multan and Rawalpindi) and 2 International

sites (Dubai and Bahrain)



PSO

Deployed 7 video conferencing equipments to PSO



Telenor

Deployed 26 video conferencing end-points at different locations throughout the country



UFone

Deployed 13 video conferencing end-points at different locations throughout the country

CISCO



Crescent Commercial Bank

We have deployed 10 agents solution for Crescent Commercial Bank Limited. The solution here again has been made redundant at CCM and IPCC levels. All development integration, setup and maintenance are done by CommTel Systems.



Trakker

We deployed our first contact center at Trakker (Pvt) Limited. They initially started with 40 agents and now they have 75 agents with more coming in future.



PRAL

45 Seats Contact Center / Complaint Management / Call Recording Solution



V Track

Cisco IP Contact Center Technology, Redundant Solution, Customized CRM / CMS
Customized Reports, In-House Call Recording Solution Complete Integration



IGI

Cisco Unified Contact Center Express Technology. One Setup for Four Organizations (IGI Investment Bank, IGI Insurance, IGI Securities, IGI Funds)

SECURITIES



Crescent Commercial Bank

Deployed Iron mail, Sidewinder, Bluecoat devices and Cisco network equipments



UBL

Deployed Iron mail



KASB BANK

Deployed Sidewinder, Iron mail devices and Cisco network equipments



KASB Securities

Deployed Sidewinder, Iron mail devices and Cisco network equipments